



We shall in relation to our defined scope of operations:

- Protect our employees, contractors, customers and visitors by providing a **healthy and safe environment**, with the objective of the prevention of injury and ill health.
- Protect the **environment** by the prevention of pollution and minimisation of environmental impact.
- Comply with all Health and Safety and Environmental legislation, customer specification and corporate requirements and policies.
- Provide **quality** services, which consistently satisfy the needs and expectations of our customers.
- Build sustainable high performance teams that are underpinned by a systems thinking culture.

Achieved by:

- **Maintaining an effective Business Management System** designed to meet the requirements of:
 - TS 16949 Automotive Industry Quality Management System
 - AS 9100 Aerospace Quality Management System
 - ISO 9001 Quality Management System
 - ISO 14001 Environment Management System
 - OHSAS 18001 Health and Safety Management System
- **Auditing and reviewing** the management system including policies, procedures, activities and legislative compliance to ensure their continued suitability, adequacy and effectiveness.
- **Effecting continuous improvement** of the quality, health, safety and environment (QHSE) initiatives including routine monitoring against specific business objectives, targets and performance measures.
- **Selecting and managing suppliers** that support QHSE Objectives.

Preventive and corrective action

- Planning for high **quality** services.
- **Health and safety** risk and control of substances hazardous to health (COSHH) assessments.
- **Environmental** aspect and impact assessments.
- **Maintaining** premises and equipment to ensure the delivery of quality services and provide a safe working environment.
- **Implementing** timely corrective actions to prevent recurrence.

Competence, training and culture

- **Consultation and communication** to ensure awareness of safety, health, environment and quality issues are maintained.
- **Training and developing** all personnel to ensure we maintain a quality workforce.
- **Ensuring competence** of all personnel to perform required tasks and behaviours that ensure delivery of product quality and personal safety.
- **Leading by example** to drive good practice and behaviours.

Signed.....
Tony Lowe
Head of European Region

Dated 31/5/16