We shall in relation to our defined scope of operations:

- Protect our employees, contractors, customers and visitors by providing a healthy and safe environment, with the objective of the prevention of injury and ill health.
- Protect the environment by the prevention of pollution and minimisation of environmental impact.
- Comply with all Health and Safety and Environmental legislation, customer specification and corporate requirements and policies.
- Provide quality services, which consistently satisfy the needs and expectations of our customers.
- Build sustainable high performance teams that are underpinned by a systems thinking culture.

Achieved by:

- **Maintaining an effective Business Management System** designed to meet the requirements of:
  - TS 16949  Automotive Industry Quality Management System
  - AS 9100  Aerospace Quality Management System
  - ISO 9001  Quality Management System
  - ISO 14001  Environment Management System
  - OHSAS 18001  Health and Safety Management System

- Auditing and reviewing the management system including policies, procedures, activities and legislative compliance to ensure there continued suitability, adequacy and effectiveness.
- Effecting continuous improvement of the quality, health, safety and environment (QHSE) initiatives including routine monitoring against specific business objectives, targets and performance measures.
- Selecting and managing suppliers that support QHSE Objectives.

Preventive and corrective action

- Planning for high quality services.
- Health and safety risk and control of substances hazardous to health (COSHH) assessments.
- Environmental aspect and impact assessments.
- Maintaining premises and equipment to ensure the delivery of quality services and provide a safe working environment.
- Implementing timely corrective actions to prevent recurrence.

Competence, training and culture

- Consultation and communication to ensure awareness of safety, health, environment and quality issues are maintained.
- Training and developing all personnel to ensure we maintain a quality workforce.
- Ensuring competence of all personnel to perform required tasks and behaviours that ensure delivery of product quality and personal safety.
- Leading by example to drive good practice and behaviours.

Signed: .................................................................
Tony Lowe
Head of European Region

Dated 31/5/16